

COVID-19 Update

North Florida Surgery Center is dedicated to limiting patient exposure to viral transmissions.

Please notify the Center if the patient is experiencing any of the following symptoms:



Fever



Cough



Loss of smell



Loss of taste



Shortness of breath

Driver Information

Drivers are asked to remain on the premises during the duration of the procedure. This is to prevent any delays in the patient's discharge (i.e., driver gets stuck in traffic).

Drivers can wait in the lobby or in their vehicles or utilize the outdoor seating.

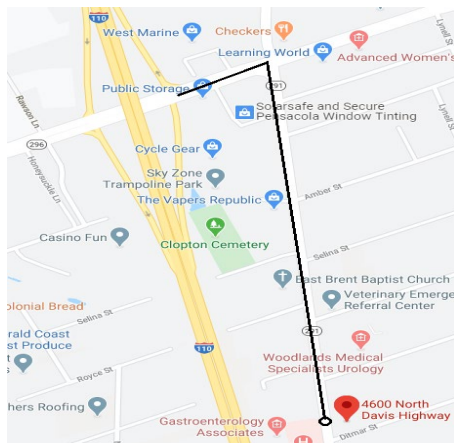
We encourage drivers to bring snacks and items of comfort such as a tablet while they wait. We will offer coffee and beverages such as soda is available upon request.

Drivers will be educated on the patient's discharge instructions by the PACU nurse upon discharge and asked to move their vehicle to the front of the building to pick-up the patient who will be transported via wheelchair.

Location

From I-10

- Exit onto Brent Lane
- Turn Right on North Davis Hwy
- Proceed 1.8 miles
- North Florida Surgery Center will be on the left (white building)



Hours

Monday	6:00 AM to 5:00 PM
Tuesday	6:00 AM to 5:00 PM
Wednesday	6:00 AM to 5:00 PM
Thursday	6:00 AM to 5:00 PM
Friday	6:00 AM to 5:00 PM
Saturday	Closed
Sunday	Closed

Closed on all major holidays



**NORTH FLORIDA
SURGERY CENTER**



Patient Reference Brochure

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Pensacola, FL, 32503

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Fax: (850) 494-0065

Email: Info@NorthFloridaSurgeryCenter.com

Website: www.NorthFloridaSurgeryCenter.com

An AHCA and AAAHC Accredited
Ambulatory Surgery Center





About Us

North Florida Surgery Center (NFSC) is the largest physician owned, freestanding, multi-specialty, out-patient surgical center in the Florida Panhandle.

The Center amenities include:

- 8 Operating Rooms
- 2 Procedure Rooms
- 12 Recovery Bays
- In-network with all major insurance carriers
- Transparent patient communication capabilities

Billing

Patients will receive an Explanation of Benefits and possibly a bill for the following services *separately*:

- **Professional Services:** Physician fee from your physician's office
- **Facility Services:** North Florida Surgery Center fee (our bill)
- **Anesthesiologist Services:** Anesthesia fee from the Anesthesia company (as applicable)
- **Pathology Services:** If a specimen is collected and submitted to a lab, the lab will bill for services (as applicable)
- **Radiology Services:** Radiology fee from Radiology company (as applicable)

What to Expect

Prior to your Procedure:

- **Electronic Intake Forms.** Patients will be given access to complete their intake forms online prior to their procedure date from the comfort of their home. Patients can access the portal to complete their forms (through [Medical Passport](#)) on our website.
- **Pre-Admission Screening.** Patients will receive a call from the Center to review any pertinent medical history including medications that may need to be stopped prior to the procedure date and allergy verification. Patients will also be given the time to check into the facility. Arrival time is usually 1 hour prior to the actual surgery start time to allow for check-in and pre-operative admissions to be completed.
- **Procedure cost or copay.** Patients will receive a call from the Center to review any co-payments or amounts due for the procedure.
- **Identify Adult Driver.** Patients must have an adult (18 years or older) driver accompany the patient on their procedure date.

Day of Procedure:

- **No food or drink.** Patients cannot eat or drink after midnight. This includes smoking or chewing gum. Patients may brush their teeth and rise their mouth. Pediatric patients may differ. Please consult with the physician.
- **No jewelry or valuables.** Leave all valuables at home. All body piercing jewelry must also be removed.
- **No make-up.** Do not wear make-up. If wearing nail polish, please have your index finger nail polish removed.
- **Drivers electronically kept informed.** Patient driver's/delegated contacts have the ability to receive text notifications of where the patient is in the admission process from receiving notification that the patient moved from pre-op to procedure to recovery to discharge improving patient satisfaction.
- **Pediatric patients.** Pediatric patients should have extra diapers, pacifier and blanket made available to them for security and comfort.

After Procedure:

- **Do not operate machinery.** Patients should not operate machinery including driving vehicles for 24 hours after the procedure. If taking prescription pain medications, patients should consult with their physician. Patients should not drink alcohol or sign any important paperwork 24 hours post procedure as well as medications or sedation provided during the procedure may cloud judgement or cause drowsiness.
- **Follow-up appointment.** Patients will receive post-operative discharge instructions before leaving the Center. Patients will also be given their follow-up appointment date and time.
- **Post-Operative complications or concerns.** Patients should immediately go to the ER if they are experiencing any life-threatening emergency such as difficulty breathing or excessive bleeding. Patients should contact their physician if they are having non-life-threatening concerns about their procedure.
- **Postoperative follow-up call.** Following the procedure, the patient will receive a follow-up call from the Center to check on the patient's progress and answer any questions.



North Florida Surgery Center
Lobby: COVID-19 seating arrangement